# **Paulina Garza**

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#### **EDUCATION**

#### University of San Diego, Knauss School of Business

Bachelor of Business Administration, Marketing & Finance

• Dean's List Award for academic excellence

#### **EXPERIENCE**

#### **Influencer Marketing Intern**

InspiraSpark

- Researched and coordinated partnerships with parenting-focused influencers to promote child development products, negotiating deliverables and usage terms.
- Guided influencer content to align with brand messaging around safety, sustainability, and functionality, targeting U.S. parents and educators.

## **Social Media Marketing Simternship**

- Completed an online simulation focused on creating social media strategies for a mock brand, which included • conducting market research, developing social media posts for target audiences, managing advertising budgets, and managing influencer partnerships
- Analyzed campaign and platform performance metrics to optimize content and improve engagement rates

## Receptionist

Mexico Fertility Center

- Streamlined front desk operations by greeting patients, answering phone calls, scheduling appointments, and managing payment transactions, ensuring a seamless patient experience
- Organized and maintained patient records and appointment schedules, increasing administrative efficiency and delivering exceptional customer service

## MARKETING PROJECTS

#### Netflix Research Project on Engaging Gen Z, University of San Diego

- Conducted an extensive marketing research project to analyze Netflix's appeal to Gen Z after its password-sharing policy changes
- Explored hypotheses on potential marketing strategies, including student discounts, platform partnerships, and interactive features
- Collected and analyzed survey data from 50 Gen Z respondents, providing insights to improve engagement

# Global Marketing Plan for Tesla's Expansion into India, University of San Diego

• Conducted a detailed market analysis to identify opportunities for Tesla's expansion into India and developed recommendations and a comprehensive marketing strategy

Keeks Sweets Social Media Strategy and Campaign Project, University of San Diego	Fall 2024
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- Developed a social media strategy to enhance brand visibility and engagement for a small, nut-free bakery
- Proposed innovative content and engagement strategies and designed a one-week social media campaign to increase audience interaction and drive brand awareness

#### Topicals Social Media Marketing Strategy Project, University of San Diego

- Created a social media strategy to enhance the skin care brand's presence, engagement, and growth by conducting social media platform audits and an analysis of the company's strengths and weaknesses
- Delivered recommendations and created four innovative social media campaigns, including influencer • partnerships, a mental health advocacy campaign, promotional content, and brand trips

## **INVOLVEMENT**

- Member of the Women in Business Club at the University of San Diego
- Member of the American Marketing Association at the University of San Diego

San Diego, CA September 2021–May 2025

February 2025 – Present

June 2023 – August 2023

September 2024 – December 2024

Spring 2024

Spring 2024

Fall 2024

# SKILLS

**Computer:** Canva, Qualtrics, Social Media (Instagram, TikTok, Facebook, Twitter, Pinterest, LinkedIn), Microsoft Office (Word, Excel, PowerPoint), Google Suite (Docs, Sheets, Slides, Form) **Certifications:** Microsoft Excel Certification, Social Media Marketing Simternship Certification **Languages:** English & Spanish (speaking, reading, writing, and listening comprehension)